



Let's make it happen.

Dear Troy,

Thank you for speaking at Ohio Valley Financial Group on September 10, 2013. It's always difficult to ask your employees to spend an evening away from their families, but our employees found your presentation & training extremely interesting and were glad they attended. Our local law enforcement even appreciated being invited to join us. It was refreshing to hear a former bank robber's perspective on bank security.

We found your secret shopper visit very valuable to our frontline staff. It enlightened our staff about the significance of our daily security procedures and was a key component in training our Retail staff this year.

Not only did your presentation assist us in training our Retail Department, it also increased security awareness of employees within all areas of our financial institution and helped them understand that they play a vital role in our daily security procedures.

It was a pleasure working with you!

Sincerely,

A handwritten signature in black ink that reads "Jessica Bryant". The signature is written in a cursive, flowing style.

Jessica Bryant
Training Officer & HR Assistant
Ohio Valley Financial Group
140 N. Main Street
Henderson, KY 42420