



information technologies
credit union association

June 3, 2003

Troy Evans
President
The Evans Group
3104 E. Camelback Rd., Suite 436
Phoenix, AZ 85016

Dear Troy:

On behalf of the ITCUA Board of Directors, members and staff, thank you for contributing to an exceptional educational program during ITCUA's 44th Annual Convention in San Antonio. Judging from the positive feedback we received from delegates, your keynote was very well received.

Out of a possible 4.0, your session rated at 3.9. As a professional speaker, you know it doesn't get much better than that. Some of the accolades included: "An exceptional story! Great message! Fascinating life!"

You obviously took the time to prepare a presentation that provided our delegates with a truly inspirational message. Again, thank you for being part of a successful educational program. We enjoyed having you with us!

Sincerely,

Katherine Clark
Executive Director