



New York Bankers Association

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March 2, 2004

Mr. Troy D. Evans
The Evans Group
3104 E. Camelback Road #436
Phoenix, AZ 85016

Mary K. Robb
Senior Vice President

Dear Troy:

- Best part of the whole program!
- Excellent!
- Remarkable – powerful and entirely relevant! Incredible!
- Very inspiring.
- Great!!! – Best speaker!
- Wow!! What an amazing man and speaker.

These are just a few of the comments we received from our attendees! As you can see this says it all about your presentation "The Strength to Believe" at our 53rd Annual Retail Banking Conference.

Your presentation was an enormous success and it was a pleasure working with you in finalizing the arrangements. Please feel free to use my name as a reference for future speaking engagements.

Cordially,

A handwritten signature in cursive script that reads "Mary".

Mary K. Robb

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