



October 6, 2006

Mr. Troy Evans  
3104 E. Camelback Road - #436  
Phoenix, AZ 85016

Dear Troy:

I wanted to take this opportunity thank you for your outstanding keynote presentation during our 113<sup>th</sup> Annual Convention. Our audience was totally captivated with your painful and inspiring story as was evidenced by the absolute stillness of the room.

The practical tips you interspersed on how to avoid and handle a bank robbery situation were also appreciated by our bankers. Some later commented how your suggestions were so simple to implement, yet never previously considered as robbery deterrents.

Thank you again for contributing to the success of our convention. Your message will stay with us for many years to come.

Sincerely,

Joe Ellison  
Chief Executive Officer