



January 11, 2008

Mr. Troy Evans
3104 E. Camelback Road, #436
Phoenix, AZ 85016

Dear Troy,

We want to complement you on your presentation of July 26, 2007. You are a very effective speaker and educator, as well as your wit and personal testimonial which drew the audience in. Your presentation and remarks on Internal Prisons: The Thief of Productivity in our Workforce was very insightful. It is not everyday that you get to learn about the personal obstacles that you have overcame.

Both your style and the substance of your presentation were stimulating. HR Professionals have already begun to implement your suggestions and are confident that they will be extremely useful in their HR activities.

On behalf of OCHRS, I would like to thank you for a very memorable presentation and we look forward to having you back in the near future.

Sincerely,

A handwritten signature in cursive script that reads "Joy Pollock". The signature is written in black ink and is positioned to the right of the word "Sincerely,".

Joy Pollock, MBA
VP of Programs